**RESUME**



**SHINTO PETER**

Pathiyil House

Poomala P.O

Thrissur, kerala

Pin- 680581

Mob: +91-9846995363

E-mail: shintopathiyil001@gmail.com

**CAREER OBJECTIVE**

To be an integral part of a reputed Organization where I can gain more exposure, prove my skills and abilities and contribute my best towards the growth of the Company.

**SKILLS**

* Quick learner and hard worker.
* Good coordinator and team player.
* Process oriented.
* Communication and convincing ability.
* Eager to learn about the new Industry and its competitors.

**AREA OF INTEREST**

* Banking Industry .

**PROFESSIONAL EXPERIENCE**

* 6.6 years of experience in various industries (Hotel And Automobile Industry) .

**NIPPONTOYOTA**

**SENIOR HR OFFICER (SALES TRAINER-Thrissur Region)**

***Job Profile (05-04-2013 till date)***

* Reporting to Group Trainer.
* Attend trainings in Toyota Kirloskar Motors, Banglore**.**
* Conduct monthly training for entire Thrissur region.
* Make sure the product knowledge, competition knowledge and professional development of Sales force.
* Monitor the SOP of entire Sales force**.**
* Attend the customers if the Sales consultants need any assistance during closing.
* Make sure the entire Sales force is motivated and all the customers are getting “Heart Touching Experience”.

**CASINO HOTELS LTD, THRISSUR**

**MARKETING EXECUTIVE (05-07-12 to 01-04-2013)**

***Job Profile***

* Reporting to General Manager.
* Make awareness about the hotel facilities among corporate and public to increase the business.
* Maintain regular contact with customers through telemarketing and mail.
* Coordinate with Banquet and Front office manager.
* Plan future programs to attract more customers.
* Make sure that the customers coming to Hotel is getting a homely atmosphere.

**RAMADA LAKE RESORT & SPA, KUMBALAM, COCHIN**

**(www.ramadacochin.com)**

**STEWARD (16-10-2008** t**o 31-12-2009)** &**TRAINEE CAPTAIN (01-01-2010** t**o 19-05-2010)**

***Job Profile:***

* Reporting to the Restaurant Manager.
* Maintain excellent service quality and on time delivery.
* Assisting in planning and executing quality control programs.
* Actively participating in customer feedback
* Coordinating and communicating with other department.
* Motivating the staff and co-coordinating them as a team for better output.
* Checking customer satisfaction and handling guest complaints.
* Handling the restaurant in the absences of manager.

**SPICE VILLAGE, KUMILY, THEKKADY (CGH GROUP HOTELS)**

**26th DEC 2007to 10th OCT2008**

**WAITER**

***Job Profile***:

* Reporting to the captain.
* Fulfilling the needs of guests.
* Check the mis-en-place &mis-en- science before operation.
* Handling queries and make sure the guests are getting immediate solution.
* Brief the junior staffs about the operation.

**THE RESIDENCE HOTEL& CONVENTION CENTRE, POWAI, MUMBAI (K. RAHEJA GROUP) 24th JULY 2007 to 15th DEC2007**

**WAITER**

***Job Profile***:

* Reporting to the Captain.
* Anticipating the fulfilling the needs of guests.
* Check the mis-en-place & mis-en- science- before operation
* Order taking and serve the food on time.
* Attending training program.

**EDUCATIONAL QUALIFICATIONS**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Sl No** | **Qualification** | **Institution** | **Year** | **Aggregate** | **University** |
| 1 | MBA | Elijah Institute Of Management Studies, Thrissur. | 2010-2012 | 70% | Calicut |
| 2 | Bsc. CS&HM | RVSCAS,  Coimbatore. | 2004-2007 | 73% | Bharatiar |
| 3 | Plus Two | GVHSE, | 2002-2004 | 63% | State Board |
| 4 | SSLC | PoomalaHS Poomala | 2002 | 75.5% | State Board |

***PERSONAL DETAILS***

Age : 29 Years

Date of Birth : 04th May 1987

Gender : Male

Marital Status : Single

**REFERENCE**

1. Mr. Jerry Jacob Mathew

Group HR Head

Nippon Toyota

Nippon Motor Corporation Pvt Ltd

X1X/9C, Nippon Towers

NH 47, HMT Junction, Kalamassery P.O

Kochi – 683 104

Tel : 0484-2860000

Mobile-+91-9895874690

2. Mr. Roney Alex

Group Trainer

Nippon Toyota

Nippon Motor Corporation Pvt Ltd

X1X/9C, Nippon Towers

NH 47, HMT Junction, Kalamassery P.O

Kochi – 683 104

Tel : 0484-2860000

Mobile-+91-8606986056

**DECLARATION**

I hereby declare that all the above statements are true to the best of my knowledge and belief.

Place: Thrissur

Date: 09/05/2016 SHINTO PETER